How to Configure and Use Outpost for Telnet Access to SCCo Packet BBSs

Updated for SCCo Packet Installer v147C (Outpost 3.3.0 c76)

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Overview

This document covers how to configure Outpost to use Telnet over a TCP/IP network to connect to the Santa Clara County ARES/RACES packet BBSs. This option is available in locations that have a high-speed connection to the SCCO ARES/RACES network. This option is NOT available from the public Internet.

There are two main steps involved:

- 1. Configuration:
 - Defines the telnet interfaces and BBS logins that can be selected in Outpost.
- 2. Set-Up:
 - Selects which call sign, BBS and telnet interface will be used to create, send and receive messages

Technical Support: If you have any difficulty with the procedure in this document, you can get technical support from our user group. Visit:

https://www.scc-ares-races.org/data/packet/packet-technical-support.html

Step 1: Configuration

The first step is to configure the various telnet hosts, usernames, and passwords that can be selected for use in Outpost.

When configuring a telnet interface, either the hostname or the IP address of the BBS can be used. The hostnames and IP addresses for the Santa Clara County production BBSs are listed below.

BBS Call Sign	Hostname	IP Address
W1XSC	w1xsc.ampr.org	44.4.50.1
W2XSC	w2xsc.ampr.org	44.4.50.2
W3XSC	w3xsc.ampr.org	44.4.50.3
W4XSC	w4xsc.ampr.org	44.4.50.4

Using the hostname is easier for most people. It's the same hostname used in the TO: address of messages. And our ARES/RACES network DNS (Domain Name System) infrastructure resolves the hostname locally, instead of relying on the outside nameservers for the ampr.org domain. So, it should be safe to use, even when the external, commercial Internet is experiencing problems.

Using the IP address avoids the extra DNS lookup of the hostname in DNS to get the IP address. But most people have difficulty remembering IP addresses.

Step 1a: Create Telnet Interfaces

The following configuration steps only need to be completed once per station.

Create a Telnet Interface for W1XSC

Configure a Telnet interface for the Santa Clara County ARES/RACES W1XSC BBS. (Note: these settings only work within the Santa Clara County ARES/RACES network.)

- In Outpost, go to: Setup > Interface
- In the Interface Name pull-down menu, select an existing Telnet interface to copy
 - For Santa Clara County BBSs, select "TELNET_JNOS"
- Click "Copy"
- Update the Interface Name to something appropriate
 - Example: "Telnet W1XSC"
- Update the Description, if desired.
 - Example: "SCCo ARES/RACES BBS"

Device setup for Telnet W1XSC		×
Type Prompts TNC Cmds Ini	t Cmds Com Port AGV	VPE Telnet
- Choose a Name		
Interface Name: Telnet W1XSC	;	•
SCCO ARES/R	ACES BBS	
		New
Interface Type		Сору
C TNC	TAPR TNC	Delete
C AGW Packet Engine	O SCS TNC	
Telnet		
		Canaal

- Click on the "Telnet" tab
- Update the Telnet Server / Remote Host address
 - For W1XSC:
 - Remote Host: Enter the hostname or IP address using the values provided at the beginning of step 1. The example below uses the IP address. But either the hostname or IP address will work just fine.
 - Leave the "Remote Port", "Network Timeout" and the "Logon Prompts" at their default values.
- Click "Apply"

👫 Device setup for Telr	net W1XSC	\times
Type Prompts TNC	Cmds Init Cmds Com Port AGWPE Telnet	
_Telnet Server		
Remote Host:	44.4.50.1	
Remote Port:	23	
Network Timeout:	5000 msec	
Logon Prompts		
Logon:	login: NOTE: Logon and Password	
Password:	Password	
	OK Apply Cance	

Click "OK"

Repeat for W2XSC, W3XSC, W4XSC

Repeat this step for the other three production BBSs in the SCCo ARES/RACES network (W2XSC, W3XSC, W4XSC). Use the hostnames or IP addresses provided at the beginning of step 1.

Step 1b: Configure BBS Logins

The following step needs to be completed for each BBS/call sign combination.

Example: Configure Logins for a Legal Call Sign

This example uses the fictional FCC call sign for Herman Munster, W6XRL4.

- In Outpost, go to: Setup > Station ID
- Select your FCC call sign from the User Call Sign pull-down menu
 - If you haven't already configured your Legal call sign, click on "New" and do that now.
- Uncheck "Use Tactical Call for all BBS interaction"

3 Station ID is W6XRL	.4			×				
Identification BBS L	Identification BBS Logins Signatures							
Current Profile: 0	utpost							
Legal	•							
User Call Sign:	W6XRL4		•	New				
User Name:	Herman Munster	•						
Message ID Prefix:	XRL (3 Ch	aracters max)		Delete				
Tactical	ļ							
Use Tactical Cal	I for all BBS interact	ion						
Tactical Call Sign:	<choose create<="" td=""><td>e(New) Tac Call</td><td>> _</td><td>New</td></choose>	e(New) Tac Call	> _	New				
Additional ID Text:				11017				
Message ID Prefix:	(3 Ch	aracters max)		Delete				
Show this form on	startup	ОК	Apply	Cancel				

- Click on the "BBS Logins" tab
 - Notice that the window shows "BBS logins for: W6XRL4" (shown below outlined in red)

3 Station ID is W6XRL	_4			×
Identification BBS L	ogins Signatures			
- Manage password ac	cess to specific BBS	ŝs		
BBS logins for:	N6XRL4	New	Change	Delete
Log on as	BBS Friendly Na	me		
Show this form on	startup	OK	0 mm/s a	Canaal
	- startop	OK	Apply	Cancel

• Click "New"

- In the "BBS Name" pull-down, select: XSC_W1XSC-1
- Do not change the "User Logon" field
- In the "User/Connect Password" field, enter your password
 - Use your actual password, not the fictitious value shown below
 - You can click on "Show" to verify that you typed it properly.

3 Station ID is W6XRL	4			×
Identification BBS Lo	ogins Signatures			1
_Manage password acc	ess to specific BBSs-			
BBS logins for: V	V6XRL4	New	Change	Delete
Log on as	BBS Friendly Nam	e		
BBS	Name: XSC_W1X	SC-1		•
User	Logon: W6XRL4			
User/Connect Pas	ssword: J^T9*edAY	mLJ		Hide
Winlink Account Pas	ssword:			
Desc	ription:		^	Add
			\sim	
	,		_	Cancel
Show this form on	startup	ОК	Apply	Cancel

- Click on the BBS Logins tab
- Note that the previously configured logins will show in the listing (shown below outlined in red)

□ Station ID is W6XRL4 ×							
Identification BBS L	Identification BBS Logins Signatures						
Manage password ac	cess to specific BBSs	;					
BBS logins for:	V6XRL4	New	Change	Delete			
Log on as	BBS Friendly Nan	ne					
W6XRL4	XSC_W1XSC-1						
Show this form on	startup	ОК	Apply	Cancel			

- Repeat the above procedure for BBS Names: XSC_W2XSC-1, XSC_W3XSC-1, XSC_W4XSC-1
- When done, you should see four logins configured

Example: Configure Logins for a Tactical Call Sign

This example uses the fictional tactical call sign for the City of Xanadu Fire Station 1, XNDFS1. Substitute the actual values that apply to your station.

- In Outpost, go to: Setup > Station ID
- Select your FCC call sign from the User Call Sign pull-down menu
 - If you haven't already configured your Legal call sign, click on "New" and do that now.
- Check "Use Tactical Call for all BBS interaction"
- Select your Tactical call sign from the Tactical Call Sign pull-down menu
 - If you haven't already configured your tactical call sign, click on "New" and do that now.

3- Station ID is W6XRL4 as XNDFS1								
Identification BBS L	Identification BBS Logins Signatures							
Current Profile: O	utpost							
Legal								
User Call Sign:	W6XRL4		•	New				
User Name:	Herman Munster	r		Delete				
Message ID Prefix:		aracters max)	-	Delete				
Tactical								
Use Tactical Cal	l for all BBS interact	tion						
Tactical Call Sign:	XNDFS1		•	New				
Additional ID Text:	Xanadu Fire Sta	tion 1		Delete				
Message ID Prefix:	FS1 (3 Ch	aracters max)	-					
Show this form on	startup	ОК	Apply	Cancel				

- Click on the "BBS Logins" tab
 - Notice that the window shows "BBS logins for: **XNDFS1**" (shown below outlined in red)

Station ID is W6XRL4 as XNDFS1			×
Identification BBS Logins Signature	s		
Manage password access to specific BB	Ss		
BBS logins for: XNDFS1	New	Change	Delete
Log on as BBS Friendly N	ame		
Show this form on startup	ОК	Apply	Cancel

• Click "New"

- In the "BBS Name" pull-down, select: XSC_W1XSC-1
- Do not change the "User Logon" field
- In the "User/Connect Password" field, enter your password
 - Use your actual password, not the fictitious value shown below
 - You can click on "Show" to verify that you typed it properly.

3 Station ID is W6XRL4 as XNDFS1					
Identification BBS Login	ns Signatures			1	
Manage password access	s to specific BBS	is			
BBS logins for: XNE	DFS1	New	Change	Delete	
Log on as BE	BS Friendly Na	me			
BBS Na	ame: XSC_W1	IXSC-1		•	
User Log	gon: XNDFS1				
User/Connect Passw	vord: xQF?8dX	2Ew^g		Hide	
Winlink Account Passw	vord:				
Descript	ition:		^	Add	
			\sim		
	,			Cancel	
Show this form on sta	artup	ОК	Apply	Cancel	

- Click on the BBS Logins tab
- Note that the previously configured logins will show in the listing (shown below outlined in red)

7	□ Station ID is W6XRL4 as XNDFS1 ×						
I	Identification BBS Logins Signatures						
ſ	-Manage password ac	cess to specific BBSs	3				
	BBS logins for:)	(NDFS1	New	Change	Delete		
	Log on as	BBS Friendly Nar	ne				
	XNDFS1	XSC_W1XSC-1					
	Show this form on	startup	ОК	Apply	Cancel		

- Repeat the above procedure for BBS Names: XSC_W2XSC-1, XSC_W3XSC-1, XSC_W4XSC-1
- When done, you should see four logins configured

Step 2: Set Up

Once the telnet interfaces and BBS logins are configured, they can be selected for use in the Set Up menu.

Step 2a: Setup Station ID

- In Outpost, go to: Setup > Station ID ...
- Select the desired User Call Sign
- If using a tactical call sign
 - \circ $\;$ Be sure "Use Tactical Call for all BBS interaction" is checked
 - Select the desired Tactical Call Sign

This example shows User Call Sign W6XRL4 and tactical call sign XNDFS1.

3 Station ID is W6XRI	4 as XNDFS1			×
Identification BBS L	ogins Signatures	s		
Current Profile:	utpost			
Legal				
User Call Sign:	W6XRL4		-	New
User Name:	Herman Munster	r		Delete
Message ID Prefix:	XRL (3 Ch	naracters max)		Delete
Tactical				
💌 Use Tactical Cal	I for all BBS interact	tion		
Tactical Call Sign:	XNDFS1			New
Additional ID Text:	Xanadu Fire Station 1			Delete
Message ID Prefix:	FS1 (3 Ch	naracters max)		
Show this form or	i startup	ок	Apply	Cancel

• Click "OK"

Step 2b: Setup BBS

- In Outpost, go to: Setup > BBS ...
- On the Name tab:
 - o BBS Name: Select the BBS that you want to connect to

This example shows W1XSC-1 selected:

🚡 BBS se	tup for X	SC_W1XSC-1				×
Name	Prompts	Commands Ir	nit Commands I	Retrieving	Path	
BBS Na	ame				-	
Connee	ame: ct Name:	W1XSC-1	-1	•		
Descrip	otion:	Santa Clara Co Packet System JNOS.	ounty ARES/RAC n. Located in Sa	CES n Jose.	,	
BBS Ty Let Use	ype Outpost d er defines "	etermine the BB: the BBS prompts	S and set up the p	rompts		New
Non-Ide	entifying B 4RE BBS 4RE BBS	BSs with Tactical Call	Customization			Copy Delete
TNC Na	ame /Get TNC	;				
			ОК	Appl	y [Cancel

• Click "OK"

Outpost will automatically use the previously configured BBS login that matches the combination of call sign and BBS.

Step 2c: Set Up Interface

- In Outpost, go to: Setup > Interface ...
- On the Type tab:
 - Interface Name: Select the previously configured Telnet interface for the BBS you want to connect to

Example shows the "Telnet W1XSC" interface selected:

Device setup for Telnet W1XSC			×
Type Prompts TNC Cmds Init	Cmds Com Port AGV	VPE Telne	et
Choose a Name Interface Name: Telnet W1XSC Description: SCCo ARES/RA	CES BBS	~	
Interface Type		~	New
			Сору
C AGW Packet Engine	C SCS TNC		Delete
Telnet			
	ОК А	pply	Cancel

• Click "OK"

Step 2d: Verify Your Setup Choices

• Look at the status line at the bottom of the Outpost main window and confirm that your Station ID, BBS, and Interface are listed as you have just selected.

Items: 14 Unread: 12 W6XRL4 as XNDFS1 -- XSC_W1XSC-1 -- Telnet W1XSC (telnet) 00:00:00 21:55:45

This example shows:

- Legal call sign = W6XRL4
- Tactical call sign = XNDFS1
- BBS Name = XSC_W1XSC-1
- Interface Name = Telnet W1XSC (connection type is telnet)

Operation Using Telnet

The way Outpost interacts with the BBS over a Telnet connection is virtually identical to how it works over an AX.25 connection with a TNC and radio. You still press Send/Receive and Outpost still issues the same commands to the BBS. The main difference is speed.

Resolving Connection Problems

Telnet Interface connection failed

If you receive a "Telnet Interface connection failed" error, such as the "Notifications" pop-up window shown below:

Notifications	×
Close Edit	_
10/3/2018 1:53:48 PM (N2) Opsessn Telnet Interface connection failed. Try again, then check the following: 1. the network path to the remote server is working 2. the Remote Host IP/Name and Port Number are correct 3. the network timeout is not set too short	< >
Notifications Logged: 1	

... then:

- You may not have configured the Telnet interface correctly (see Step 1 above)
- You may not have set up Telnet correctly (see Step 2 above)
- You may not be connected to the county network or your PC's IPv4 network connection is not configured correctly. Consult your local IT support.

Login Incorrect

If you are able to connect to the BBS but the login fails, look at the Session Manager window for clues. If you see "Login incorrect", then:

• You may not have configured the call sign or BBS Login correctly (see Step 1 above)