Monthly Packet Message Passing Exercise Review

Period: 12/11/2024 09:00 to 12/17/2024

Santa Clara County ARES®/RACES

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Messages Passed Summary

Approximate number counts from the Xanadu EOC ICS-309:

Assignments accepted / sent:		22 / 23
Actual participating / dropped / MIA		22 / 0 / 1
Outpost / Manual / Fun		13 / 9 / 0
Content Messages exchanged *:		As of 12/17 17:31
	2 x ICS213 (sent to XND EOC) Total ICS213	73 119
	1 x XSC OA Jurisdiction Status	24
	Various operator-2-operator	231
	Other, testing, etc.	-na-
Total excluding delivered		374
Total		696

Thank you for participating in this exercise!

Usual Practice Objectives

- Based on SCC documentation
  - SCCo ARES/RACES Packet Operations - Type III, Part A and Part B courses
  - How to Send a Packet Message with Outpost - 09/19/2013
  - Standard Packet Message Subject Line - 02/22/2020
  - Standard Packet Check-in/Out Message - 09/25/2024
  - Outpost Users Guide, Basics; Version 3.4 | July 2020
  - RACES Recommended Form Routing Cheat Sheet [Rev: 19-Feb-2024]

- Following Directions

- Exercising simulated 3rd party and operator-to-operator messages
  - Check-In and Check-Out
  - XSCEVENT and XND@XSC Notice retrieval and send messages
  - Operator to operator messages: Check-in and Check-out, notice read, etc.
  - 1 JurisStat, 2 x ICS213 sent
  - Handling order sorting

- Expected paperwork turn-in:
  - completed packet ICS309
  - completed voice ICS309

The Assignment: Intro and Part 1,2, and 3

Greetings,

You are receiving this email as you have signed up for the SCC Packet Message passing exercise that opens at 09:00 this Wednesday. and closes on next Tuesday at 17:00. If needed, please (re)review the event posting as well as the monthly message passing practice training page for information on drill simulation process flow and review any **Updated** and **New** information as there have been changes since the last practice.

1) Simulated Scenario for this month's exercise: Two days ago, Xanadu County experienced a 7.1 earthquake located in the ocean 28 mi WNW offshore from the scenic coastal City of Xanadu. The city is dealing with widespread damages and power outages. Both the City of Xanadu EOC and the Xanadu County EOC have been activated. You have been assigned as a packet radio operator for the City of Xanadu Emergency Operations Center.

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2) Assignment details for mutual aid volunteer consideration

Agency:	City of Xanadu
Event/Incident:	Earthquake, Activation #: XND-24-1211P
Assignment: (simulated)	Provide packet operator services for EOC communications.
Requested arrival and Operational Period:	For this simulation and practice, you have been assigned to the second operational period of Xanadu City's activation. The prior packet operator checked-out with Xanadu County EOC. Your actual practice operational period begins with the download of any pertinent BBS notices prior to your check with the Xanadu County EOC and ends with your check out and subsequent transmission of the required participation turn-in materials to the practice instructor.
Simulated Reporting Location:	City of Xanadu EOC is sufficient for this practice.
Contact on arrival:	Shangdu Khan, Incident Commander.
Travel info:	All major roads are clear at this time.

Do you accept or decline the above assignment?:
Please reply to this message with the simple added text response of "I accept this assignment" or "I decline this assignment". If you receive this assignment on more than one email address, only one response is requested. Do not expect a response to this email, please continue with the practice.

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3) Mobilization and Travel Tracking - Resource Net Level 3
This process step is not simulated for this practice.

The Assignment: Intro and Part 4

4) Local Situational Briefing and Position Assignment

This information in this section will be made available to the mutual aid communicator upon arrival at the reporting location. As part of this practice use this information after your simulated arrival.

Your supervisor	Toghun Temur
Your position:	Packet Operator
Tactical Call Sign for packet: (also your BBS mailbox):	XND011
Location: (also your Tactical Name for Check-in/out and any voice nets)	City of Xanadu EOC
Your message number prefix:	X11
Next packet message number: (from simulated relief briefing)	your_choice
City BBS Notice area:	XND@XSC
Your BBS:	Use your normal primary BBS, if not available use your secondary.
Xanadu EOC mailbox:	XNDEOC@W1XSC.ampr.org (primary)
	XNDEOC@W4XSC.ampr.org (secondary)
XND EOC will be open:	From Wednesday 12/18/24 09:00 until Tuesday 12/24/24 17:00 **OOPS**
Participation credit requirements	Packet messages sent to EOC. Check-in, Check-out, and all 3rd party messages Email(s) to instructor with completed packet ICS-309 (per release instructions).
Simulated Voice communications with Xanadu EOC:	For simulated voice net messages, call the EOC at **650-542-8987** and leave a voice message. SMS/MMS text messages are also accepted. (Yes, the phone number really works for this exercise).

Starting your Operational Period

- After your simulated arrival remember to routinely check the assignment BBS city notice area starting <u>before you check in</u> on the Xanadu packet net and then routinely during the event.
- Begin your operational period with a Check-In for your tactical assignment, then follow the directions in each BBS city notice or received message from XNDEOC. If you sent the correct response message you will receive the next message task in this exercise.
- A message with the subject containing "Thank you" will contain your last assignments.

Check-In

```
12 |  099P | X12-099P_R_Check-In XND012, Xanadu EOC
13 | 1567P | X13-1567P_R_Check-In XND013, City of Xanadu EOC
15 |  126M | X15-126M_R_Check-In XND015, City of Xanadu EOC
16 |  202M | X16-202M_R_Check-In XND016, City of Xanadu EOC
17 |  293M | X17-293M_R_Check-In XND017, City of Xanadu EOC
18 | 1803P | X18-1803P_R_Check-In XND018, City of Xanadu EOC
19 | 1218M | X19-1218M_R_Check-In XND019, City of Xanadu EOC
20 |  001M | X20-001M_R_Check-In XND020, Packet Operator
21 |  690P | X21-690P_R_Check-In XND021, City of Xanadu EOC
22 |  156P | X22-156P_R_Check-In XND022, City of Xanadu EOC
23 |  214P | X23-214P_R_Check-In XND023, City of Xanadu EOC
24 | 1236P | X24-1236P_R_Check-In XND024, City of Xanadu EOC
25 | 1024M | X25-1024M_R_Check-In XND025, City of Xanadu EOC
26 | 1507P | X26-1507P_R_Check-In XND026, City of Xanadu  EOC
27 | 4068P | X27-4068P_R_Check-In XND027, City of Xanadu EOC
28 |  624P | X28-624P_R_Check-In XND028, City of Xanadu EOC
29 |  491P | X29-491P_R_Check-In XND029, City of Xanadu EOC
30 |  102M | X30-102M_R_Check-In XND030, City of Xanadu EOC
31 |  294P | X31-294P_R_Check-In XND031, Xnandu EOC
32 |  150P | X32-150P_R_Check-In XND032, ███████████
99 |  182P | X99-182P_R_Check-In XND099, City of Xanadu EOC
```

Notes:
1.   XND012, 20, 31, and 32: should be "City of Xanadu EOC"

XND@XSC Notice Read

```
12 |  103P | 12/09/24_10:50 | X12-103P_R_XND 2024 Earthquake notice read at 12/09/24 10:50
13 | 1568P | 12/08/24_20:05 | X13-1568P_R_XND 2024 Earthquake notice read at 12/08/24 20:05
15 |  130M | 12/13/24_12:00 | X15-130M_R_XND 2024 Earthquake notice read at 12/13/24 12:00
16 |  203M | 12/12/24_12:49 | X16-203M_R_XND 2024 Earthquake notice read at 12/12/24 12:49
17 |  297M | 12/14/24_16:10 | X17-297M_R_XND 2024 Earthquake notice read at 12/14/24 16:10
18 | 1801P | 12/11/24_16:17 | X18-1801P_R_XND 2024 Earthquake notice read at 12/11/24 16:17
19 | 1219M | 12/16/24_15:10 | X19-1219M_R_XND 2024 Earthquake notice read at 12/16/24 15:10
21 |  693P | 12/16/24_13:40 | X21-693P_R_XND 2024 Earthquake notice read at 12/16/24 13:40
22 |  157P | 12/15/24_18:05 | X22-157P_R_XND 2024 Earthquake notice read at 12/15/24 18:05
23 |  215P | 12/11/24_10:35 | X23-215P_R_XND 2024 Earthquake notice read at 12/11/2024 10:35
26 | 1508P | 12/17/24_09:24 | X26-1508P_R_XND 2024 Earthquake notice read at 12/17/24 09:24
27 | 4069P | 12/15/24_17:40 | X27-4069P_R_XND 2024 Earthquake notice read at 12/15/24 17:40
29 |       | 12/15/24_19:10 |  XND 2024 Earthquake notice read at 12/15/24 19:10
30 |  103M | 12/17/24_16:38 | X30-103M_R_XND 2024 Earthquake notice read at 12/17/24 16:38
31 |  297P | 12/12/24_10:47 | X31-297P_R_XND 2024 Earthquake notice read at 12/12/24 10:47
32 |  151P | 12/15/24_10:25 | X32-151P_R_  XND 2024 Earthquake notice read at 12/15/24 10:25
99 |  183P | 12/16/24_21:20 | X99-183P_R_XND 2024 Earthquake notice read at 12/16/24 21:20
```

Notes:

1. XND029 missing Message ID
2. 3 stations didn't send the message

Message 1: ICS213 Dump trucks

- ## Issues noted
  - Proper ICS TO Location on the form is "Xanadu Cnty EOC", variations:
    - County EOC
    - Xanadu City EOC
  - Some stations missed Take Action / Reply, one miss Reference

MESSAGE FORM
▸ For paper: use ballpoint pen – blue or black ink only (See back for instructions)

Origin Msg #: [2] _____   Destination Msg #: [3] _____

Date [1]:

_12_/_DD_/_24_
(mm/dd/yy)

Time (24hr):

___HH:MM_____
(0001 to 2400)

Handling [5] (✓one): ☐ Immediate (ASAP) ☐ Priority (<1 hr) ■ Routine (<2 hr)

This Message Requests You To [6]:

TAKE ACTION (✓one): ■ Yes   ☐ No

REPLY (✓one): ■ Yes, by *HH:MM +4 hr* ☐ No

T O

ICS Position: (required) [7]
Logistics

Location: (required) [9]
Xanadu Cnty EOC

Name: (optional)

Telephone #:(optional)

F R O M

ICS Position: (required) [8]
Operations

Location: (required) [9]
City of Xanadu

Name: (optional)

Telephone #: (optional)

SUBJECT: [10] *Dump Trucks*_____

REFERENCE (e.g., Number of earlier msg): [11] *XND-1211*_____

Message 2: JurisStat - Immediate

- ## Issues noted

  - This is the second message in the PDF for "ALERT: Your manager just handed you the following two messages."

  - Two stations didn't send the Immediate at all, otherwise all Immediate

  - Several stations didn't read the entire "You have been handed message"
    - Got hung up waiting for response without reading instructions at the bottom

  - Of the stations that sent the Immediate
    - 7 stations didn't used the simulated voice net for Immediate message pickup

  - Most every station sent the simulated voice/sms message within 5-6 minutes
    - XNDEOC "polling loop" is 3 minutes
    - One station > 20 minutes
    - Received voice/sms message before JurisStat was received from a few stations
      - Waited for BBS session to be completed?
      - Otherwise, might be able to explain with poll time granularity

  - Same issues with ICS To Location

  - One stations didn't see pages 2 and 3, one missed activation "full" button

Message 2: JurisStat - Immediate

```
This is an operator-to-operator message for this practice:

ALERT: Your manager just handed you the following two messages.

https://xanadu-city.org/20241211/24DEC_deux_messages.pdf

NOTE:
1) After handing you these messages, they walk away and are
   not available for direct questions or comments.
   Use your best judgement in sending the packet messages.
2) Receipt of either of these messages by Xanadu EOC will
   not move the practice to the next step.  You will however,
   receive a response to each correct message.
3) You have reviewed the Training Page prior to starting
   this practice, correct?
4) For the purposes of this practice, on one form, the second
   field under the Declaration section named: "Attachment
   (indicate where/how sent)" is equivalent to the field
   named: "Indicate how sent (method/to):" on the PackItform.
   Please do not report the inconsistency.

TO CONTINUE THE PRACTICE:
After you have sent the above two messages, send the following
plain text routine message to Xanadu EOC with the MsgSummary:

    The two messages have been sent

Receipt of this plain message by Xanadu EOC will move the
practice to the next step.

**** This is drill traffic [20241211 1-message-2`] ****]
```

Message 3: ICS213 Shelters needed - Priority

- ## Issues noted
  - Same issues with ICS To Location
  - One station sent before Immediate message
  - One station omitted Take Action / Reply

Check-Out

```
12 |  113P | X12-113P_R_Check-Out XND012, Xanadu EOC
13 | 1580P | X13-1580P_R_Check-Out XND013, City of Xanadu EOC
15 |  145M | X15-145M_R_Check-Out XND015, City of Xanadu EOC
16 |  218M | X16-218M_R_Check-Out XND016, City of Xanadu EOC
17 |  312M | X17-312M_R_Check-Out XND017, City of Xanadu EOC
18 | 1815P | X18-1815P_R_Check-Out XND018, City of Xanadu EOC
19 | 1231M | X19-1231M_R_Check-Out XND019, City of Xanadu EOC
20 |  018M | X20-018M_R_Check-Out XND020, Packet Operator
21 |  703P | X21-703P_R_Check-Out XND021, City of Xanadu EOC
22 |  169P | X22-169P_R_Check-Out XND022, City of Xanadu EOC
23 |  235P | X23-235P_R_Check-Out XND023, City of Xanadu EOC
24 | 1252P | X24-1252P_R_Check-Out XND024, City of Xanadu EOC
25 | 1046M | X25-1046M_R_Check-Out XND025, City of Xanadu EOC
26 | 1521P | X26-1521P_R_Check-Out XND026, City of Xanadu  EOC
27 | 4081P | X27-4081P_R_Check-Out XND027, City of Xanadu EOC
28 |  637P | X28-637P_R_Check-Out XND028, City of Xanadu EOC
29 |  509P | X29-509P_R_Check-Out XND029, City of Xanadu EOC
30 |  114M | X30-114M_R_Check-Out XND030, City of Xanadu EOC
31 |  307P | X31-307P_R_Check-Out XND031, City of Xanadu EOC
32 |  164P | X32-164P_R_Check-Out XND032, Packet operator for Xanadu EOC
99 |  196P | X99-196P_R_Check-Out XND099, City of Xanadu EOC
```

Notes:

1. Same sorts of issues
2. One check-out was *very* late – consider the late processing a holiday present

Packet ICS 309

- All top and bottom looking pretty good

- Two missing the Immediate message

- One 309 not received

- Several did not include the messages sent after XNDEOC received the Check Out:

  - Thank you

  - Knowledge

  - Delivered receipts (if any)

Voice ICS 309

- NOT GOOD
- Seven of the stations that left a simulated voice message did not turn in a voice 309
- Expected: the two stations that didn't send a voice message

- Voice ICS309 not counting for participation this month
  - Happy Holidays!

- In 2025 instructions will be more clear about use of simulated voice net for Immediate messages (only) and voice 309

Summary

This Month

- Good attendance and reasonably good go

- Suggestion: read the details

- "All green" (non testers) XND018, *021, *022, *027, and *030

  – Special mention XND030: 27 minutes received Check-in to Check-out

January 2025 practice will start on 15th – is posted

Draft scorecard review

- Reminder, there is no pass or fail

- The scorecard is a tool for indicating areas for improvement